	Type	Hits	Search Text	DBs	Time Stamp
7	IS&R	472	(;	USPAT	2001/10/12 08:03
. 2	BRS ((50)	(("705/1").CCLS.) and ((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$))	USPAT (Arus, honc)	2001/10/10 10:21
3	IS&R	1006	("705/10,26,37").ccLs.	USPAT	2001/10/10 10:20
4	BRS ((S)	(("705/10,26,37").CCLS.) and ((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$))	USPAT (mus, hwill)	2001/10/10 10:43
5	IS&R	3	("705/80").CCLS.	USPAT considered all	2001/10/10 10:43
9	IS&R	593	("706/19,45,46,925").CCLS.	USPAT	2001/10/10 10:43
7	BRS	66	9,45,46,925").CCLS.) a e or conflict or compl near4 (resolv\$ or res iat\$))	USPAT (THUS, KWIL)	2001/10/10 11:06
ω	BRS	27185	(dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)	USPAT	2001/10/10 12:16
Ø	BRS	1072	((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) and (complain\$ or grievance or gripe or criticism or contention or arguement)	USPAT	2001/10/10 11:12
10	BRS	871	(((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) and (complain\$ or grievance or gripe or criticism or contention or arguement)) and (merchant or store or vendor or companies or business)	USPAT	2001/10/10 11:12

	Type	Hits	Search Text	DBs	Time Stamp
11	BRS	411	(((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) and (complain\$ or grievance or gripe or criticism or contention or arguement)) and (merchant or store or vendor or company or companies or business)) and (customer or client or purchas\$ or buyer or consumer or shopper or claimant)	USPAT	2001/10/10 11:12
12	BRS	287	r conflict or complaint or ar4 (resolv\$ or resolution \$)) same (complain\$ or r gripe or criticism or or arguement)	USPAT	2001/10/10 12:16
13	BRS	£ 04	(((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) same (complain\$ or grievance or gripe or criticism or contention or arguement)) and (merchant or store or vendor or company or companies or business)) and (customer or client or purchas\$ or buyer or consumer or shopper or claimant)	Considered All USPAT (TITLE) KW.C)	2001/10/10 12:26
14	BRS	238 238	((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) same (complain\$ or grievance or gripe or criticism or contention or arguement)) and (merchant or store or vendor or company or companies or business)	μλρικτο η Γω's USPAT	2001/10/10 12:27
15	BRS	4614	(dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)	US-PGPUB; EPO; JPO; DERWENT	2001/10/10 12:16

	Туре	Hits	Search Text	DBs	Time Stamp	
16	BRS ((52)	((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) same (complain\$ or grievance or gripe or criticism or contention or arguement)	US-PGPUB; EPO; JPO; DERWENT (TITLE, RVIC)	2001/10/10 12	12:16
17	BRS	45	((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) and (complain\$ or grievance or gripe or criticism or contention or arguement)	confidence Ail US-PGPUB; EPO; JPO; DERWENT (TITUS, RWIL)	2001/10/10 12	12:17
18	BRS	0	((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) and (customer or client USPAT or purchas\$ or buyer or consumer or shopper or claimant)	USPAT	2001/10/10 12	12:26
19	BRS	179	((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) and (customer or client DERWENT or purchas\$ or buyer or consumer or shopper or claimant)	US-PGPUB; EPO; JPO; DERWENT	2001/10/10 12	12:27
20	BRS		((dispute or conflict or complaint or problem) near4 (resolv\$ or resolution or negotiat\$)) and (customer or client or purchas\$ or buyer or consumer or shopper or claimant)) and (merchant or store or vendor or company or companies or business)	or Considered Ail us-PGPUB; EPO; JPO; or DERWENT	2001/10/10 12	12:27
21	BRS	(88)	(dispute or complain\$) near4 (emotion\$ or feeling)	USPAT Conglored all	2001/10/11 12	12:03
22	IS&R	1379	("705/1,10,26,37,80").ccls.	USPAT	2001/10/11 12	12:03
23	IS&R	593	("706/19,45,46,925").CCLS.	USPAT	2001/10/11 12	12:03

	Type	Hits	Search Text	DBs	Time Stamp
24	IS&R	0	("2 and 3").PN.	USPAT	2001/10/11 12:03
25	BRS	22	705/1,10,26,37,80"). 706/19,45,46,925").c	USPAT	2001/10/11 12:03
26	BRS	1950)5/1,10,26)6/19,45,4	USPAT	2001/10/11 12:03
27	BRS	0	705/1,10,26 36/19,45,46 spute or co	USPAT	2001/10/11 12:04
28	BRS	0	5/1,10,26 /19,45,46 ute or co ling))	USPAT	2001/10/11 12:04
29	BRS	(j)	"705/1,10,26,37,80").CCLS.,706/19,45,46,925").CCLS.))ispute or complain\$) and (efeling))	191der 17tes, k	2001/10/11 12:09
30	BRS ((ZB)	spute or complain\$) same eeling))	(emotions)US-PGPUB; EPO; JPO; (emotions)US-PGPUB; (emotions)	2001/10/11 12:10
31	BRS' ($\binom{1}{1}$	(mediation or mediator) same (emotion) or feeling)	USPAT	2001/10/11 12:16
32	BRS	296	(mediation or mediator) and (emotion\$ or feeling)	USPAT	2001/10/11 12:17
33	BRS ((193	((mediation or mediator) and (emotion\$ or feeling)) and (complain\$ or conflict or problem or dispute)	USPAT SCANNED	2001/10/11 12:17
34	BRS	174	(mediation or mediator) and (emotion\$) USPAT	USPAT	2001/10/11 12:25
35	BRS ((100)	<pre>((mediation or mediator) and (emotion\$)) and (complain\$ or conflictUSPAT or problem or dispute)</pre>	USPAT (ONSI dered All	2001/10/11 12:25
36	BRS (1 3	ion or mediator) and (emotion\$)	US-PGPUB; EPO; JPO; DERWENT	2001/10/11 12:25
37	IS&R	3	(("5495412") or ("6177932") or ("5956687")).PN.	USPAT	2001/10/11 14:38

	Type	Hits	Search Text	DBs	S S S S S S S S S S S S S S S S S S S	Time Stamp	đu
38	BRS (<u>(</u>	(("5495412") or ("6177932") or ("5956687")).PN.) and (deadline or time\$)	USPAT	(on, dexy	2001/10/11 14:41	14:41
39	IS&R ((2)	(("6026387") or ("5504837")).PN.	USPAT	414	2001/10/11 14:41	1 14:41
40	BRS ((("6026387") or ("5504837")).PN.) and USPAT (deadline or time\$)	USPAT		2001/10/11 14:41	14:41
41	BRS (122	(complaint or dispute) same (docket\$ or deadline or schedule or (follow near2 up) or remind\$)	USPAT (m	Considered All (Total, hunce)	2001/10/12 08:24	08:24
42	IS&R	H	("6154753").PN.	USPAT		2001/10/12 08:24	08:24
43	BRS (Ð	(("6154753").PN.) and complaint	USPAT CONFIDENT	Lock	2001/10/12 08:24	08:24